

DEALER PROGRAM OVERVIEW

Lifetime Lithium Battery & Key Protection

Dealer overview for eligible new electric vehicles equipped with lithium batteries.

What 'Lifetime' Means

Coverage begins on the original vehicle purchase date and is designed to remain in effect while the original purchaser owns the covered vehicle. It does not mean that every battery failure or replacement is automatically covered. Eligibility, limits, exclusions, transfer rights, and claim decisions are governed by the issued agreement.

Eligibility and Enrollment

- New electric vehicles equipped with eligible lithium batteries only.
- The plan must be purchased at the time of vehicle sale.
- Enrollment must be completed through an authorized EWG dealer.
- Confirm vehicle and battery eligibility before presenting or registering the plan.

Current Stated Benefits

Lithium Battery

Up to \$2,500

Replacement benefit for an approved covered battery failure.

Battery Components

Up to \$500

Approved covered electric-vehicle battery components.

Labor

Up to \$125/hr

Approved labor time and rate for a covered repair.

Key Replacement

Up to \$150/use

One use per 12-month period, with a \$500 aggregate key benefit.

Pickup & Delivery

Up to \$100

Qualifying service-related transport included in an approved covered claim.

Keep pricing current. Dealer cost and suggested retail guidance are maintained in the EWG Dealer Rate Sheet and are intentionally not repeated in this overview.

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How to Initiate a Claim

Complete information and advance authorization help EWG evaluate covered repairs efficiently.

1

Report the failure and contact EWG before repairs

Report a potentially covered breakdown to EWG within 48 hours of identifying the failure. Call 833-EWG-CORP (833-394-2677) or email claims@ewgcorp.com, and obtain authorization before diagnosis, repair, replacement, or other covered work begins.

2

Send complete claim information

Include the customer and vehicle details, diagnosis, part numbers and costs, proposed labor time and rate, and any pickup/delivery charge.

3

Wait for authorization

EWG must review and authorize covered work in advance. The authorization determines the approved covered amounts.

4

Complete and document the repair

Use the approved repair provider, obtain the customer's signature on the final invoice, and submit the completed documentation to EWG.

Advance Authorization Is Required

Authorization identifies the approved covered parts, labor, transport, repair provider, and payment amount. Work performed before authorization may not be reimbursed. The customer remains responsible for noncovered work and amounts above approved limits.

Claims Support

833-EWG-CORP (833-394-2677)
claims@ewgcorp.com

Have the customer, vehicle, diagnosis, estimate, and proposed labor information ready.

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Ownership & Important Terms

Use this page as dealer guidance. The issued agreement remains the controlling document.

Transfer

The plan may be transferred one time to a new owner of the covered vehicle for a \$50 transfer fee, subject to the applicable agreement.

Cancellation

Current stated terms allow a full refund within the first 60 days when no claims have been filed. After 60 days, the stated refund is prorated and subject to a \$50 administrative fee. Cancellation requirements may vary by jurisdiction, and the issued agreement controls.

Exclusions - Summary Only

Examples include vehicles without lithium batteries; commercial, rental, or fleet use unless approved in writing; misuse, unauthorized modification, improper maintenance, cosmetic damage, incidental expenses, normal wear, unauthorized repairs, and amounts or items outside the stated coverage. Refer to the issued agreement for the complete exclusions.

Use the Current Program Documents

Confirm eligibility, pricing, enrollment requirements, benefits, and exclusions using the current Dealer Rate Sheet and issued agreement before presenting the plan. Do not rely on an older saved or printed version.

Dealer & Enrollment Support

EWG Sales Team | 833-EWG-CORP (833-394-2677)
sales@ewgcorp.com | www.ewgcorp.com

Claims
claims@ewgcorp.com

Dealer reference only. The issued agreement controls coverage, eligibility, limits, exclusions, cancellation, transfer, claim decisions, and availability. Terms may vary by jurisdiction and may change.