

Need Help?

For claims assistance, contact EWG within 48 hours of identifying a potentially covered failure.

833-EWG-CORP (833-394-2677)

claims@ewgcorp.com

www.ewgcorp.com

Before work begins

Protect the vehicle from further damage and obtain EWG authorization before diagnosis, repair, replacement, or other work represented as covered.



Learn more about EWG
Scan to visit
ewgcorp.com

Electric Warranty Group
1121 Park West Blvd, Suite B-214
Mount Pleasant, SC 29466

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Confidence Beyond the Sale

EWG programs are designed to help eligible golf-cart owners manage the cost and inconvenience of an unexpected covered breakdown.

- ✓ Protection options for eligible new and refurbished golf carts
- ✓ Support through EWG's nationwide service network
- ✓ Dedicated claim and service coordination
- ✓ Coverage categories for eligible mechanical and electrical components

Customer benefits may include

Deductible	\$0 electric / \$50 gas
Approved labor	Up to \$125 per hour
Pickup & delivery	Up to \$100
Transfer	One subsequent owner

Eligible coverage may be transferred one time—from the original purchaser to one subsequent owner—subject to EWG approval and the applicable agreement.

Benefits and limits vary by program.

Protection for the Road Ahead

EWG Golf Cart Protection Programs

Coverage options for eligible new and refurbished golf carts—including eligible lithium batteries and keys.

Ask your dealer which EWG
program fits your cart.

Customer. Service. Satisfaction.

Coverage, eligibility, limits, exclusions, and benefits vary by program. The applicable EWG Limited Warranty Agreement controls.

Protection Designed Around Your Cart

Choose from coverage options for eligible new and refurbished golf carts.

Refurbished Golf Cart Protection

For eligible inspected refurbished carts. Coverage generally begins on the agreement effective date.

New Golf Cart Protection

Coverage generally begins with the vehicle/program sale date and may provide benefits not supplied by the manufacturer.

New-Cart Extended Coverage

Coverage begins after the applicable manufacturer warranty expires.

Lifetime Lithium Battery & Key Protection

A separate option for eligible new electric vehicles with a qualifying lithium battery.

Program eligibility and coverage timing are controlled by the applicable agreement.

Benefits That Matter

When an eligible covered breakdown occurs, EWG can help coordinate the approved repair and applicable benefits.

Electric deductible	\$0
Gas deductible	\$50
Approved labor	Up to \$125/hour
Pickup & delivery	Up to \$100
Transfer	Original purchaser + one subsequent owner

Component categories may include

- ✓ Drive systems and eligible electrical controls
- ✓ Steering, suspension, hubs, and bearings
- ✓ Braking and pedal systems
- ✓ Eligible wiring, lighting, and listed accessories

A component is covered only when it is eligible under the customer's applicable agreement and EWG authorizes the claim.

If Your Cart Needs Repair

Follow these steps to help protect the vehicle and keep the claim moving.

- 1 Protect the vehicle**
Stop using the cart if continued operation could cause more damage.
- 2 Contact EWG within 48 hours**
Call 833-EWG-CORP after identifying a potentially covered failure.
- 3 Provide the required information**
Have the agreement number, vehicle details, complaint, and available information ready.
- 4 Obtain authorization**
Do not begin work represented as covered until EWG authorizes it.
- 5 Complete the approved repair**
Follow the authorization and submit the requested final documentation.

Claims assistance

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