



EWG LIFETIME BATTERY & KEY REPLACEMENT TERMS & CONDITIONS

EWG Lifetime Battery & Key Protection Plan – Lithium Only- \$149

This Lifetime replacement agreement becomes effective as of the original date of purchase and remains in effect for the duration of the original purchaser's ownership of the covered electric vehicle. This warranty is valid only for the original purchaser as listed on the purchase contract and may be **transferred one time** to a new owner of the covered vehicle for a **\$50 transfer fee**.

Eligibility

- Only **new electric vehicles equipped with lithium batteries** are eligible.
 - Coverage must be purchased at time of vehicle sale and registered through an authorized EWG dealer.
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Coverage Terms & Benefits

Battery Coverage

- **Lithium Battery Replacement:** Up to **\$2,500**
- **Labor Reimbursement:** Up to **\$125/hour**
- **EV Battery Component Coverage:** Up to **\$500**

Key Replacement Coverage

- **Lost or Damaged Key Replacement:** Up to **\$150 per use, 1 use per 12-month period**
- **Maximum Aggregate for Key Benefit:** **\$500**

Pick-Up & Delivery Reimbursement

- Up to **\$100** for qualifying service-related transport of the covered vehicle
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Claims Process

All repairs and services must be performed by the Issuing Dealer or an EWG Authorized Service Center. Covered parts and labor are provided at no cost to the customer, subject to coverage limits and exclusions.

To file a claim:

- **Phone:** (833) 394-2677
- **Email:** claims@ewgcorp.com

Claims must be authorized in advance. Unauthorized repairs may not be reimbursed.

Cancellation Policy

You may cancel this warranty at any time:

- **Within the first 60 days:** If no claims have been filed, receive a **full refund** of the purchase price.
 - **After 60 days:** Receive a **pro-rated refund** of the unearned contract purchase price, less a **\$50 administrative fee**.
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Transfer Policy

This warranty is **transferable** one time to a new owner of the covered vehicle for a **\$50 transfer fee**.

Exclusions

This warranty does **not** cover:

- Vehicles not equipped with lithium batteries
- Vehicles used for commercial, rental, or fleet purposes unless approved in writing
- Failures due to misuse, modification, or improper maintenance
- Cosmetic damage, incidental costs, or normal wear and tear